

AGENT REMINDER CHECKLIST

CRUISE

ADVENTURER'S NAME:

ID:

DESTINATION:

DATES OF TRAVEL:

CONFIRMATION NUMBERS:

- ☐ HAVE CLIENTS COMPLETE BOOKING / PAYMENT FORM ONLINE
- ☐ SEND BOOKING, PAYMENT, RESERVATION AND NONARC BOOKING FORMS TO MAIN OFFICE
- ☐ PUT UADVENTURETRAVEL@GMAIL.COM EMAIL IN SNAP & OTHER RSRVTNS
- ☐ CHECK ALL DOCS/TIX FOR ERRORS BEFORE SENDING TO CLIENTS
- ☐ FORWARD ITINERARY AND TICKETS TO CLIENTS
- ☐ ADVISE CLIENTS WHEN HOTEL OR CAR ARE RESERVED, NOT PAID IN FULL UNTIL ARRIVAL
- ☐ SEND OPTIONS FOR UPGRADES AND ADD ONS TO CLIENTS PRIOR TO TRAVEL
- ☐ SEND TRANSPORTATION INFORMATION TO CLIENTS PRIOR TO TRAVEL
- ☐ SEND RELEVANT CITY INFORMATION PRIOR TO TRAVEL
- ☐ SEND PACKING LIST PRIOR TO TRAVEL
- ☐ CONTACT CLIENT DAY BEFORE TRAVEL TO OFFER ASSISTANCE
- ☐ MAIL "WELCOME BACK" CARD AFTER CLIENTS DEPARTURE
- ☐ SEND INVITATION FOR FEEDBACK EMAIL TO CLIENTS AFTER RETURN
- ☐ SEND TRAVEL GIFT FOUR WEEKS BEFORE TRAVEL
- ☐ SEND APP IDEAS FOR TRAVEL TWO WEEKS BEFORE TRAVEL
- ☐ AFTER RETURN, START FOLLOW UP (SEE FOLLOW UP FORM)

THIS FORM SECOND ON RIGHT SIDE COVER OF CLIENTS FILE